Information Technology Engineer

Nestled in the heart of the Grenadines lies Sandy Lane Yacht Club & Residences, a world-class marina with luxurious accommodations, waterside dining and rejuvenating leisure facilities.

POSITION OVERVIEW & SCOPE: This is a hands on role working with our team on property to provide support to organization and its guests with regards to technology issues and requests.

MAIN RESPONSIBILITIES:

- Work with Service Providers in installing, troubleshooting & procurement of IT service and equipment

- Coordinate installation of IT requirements

- Ensure there is timely communication with users, vendors and other team members throughout the various stages of the IT process

- Troubleshoot and resolve end-user hardware, operating system, and software-related problems

- Manage servers, including e-mail, print, and backup servers and their associated operating systems and software;

- Manage security solutions, including firewall, and intrusion detection systems;

- Manage all network hardware and equipment, including routers, switches, fiber inventory and allocation system and UPSs

- Ensure health and safety protocols are upheld at all times

- Standardise schematics, programs and components; create and/or update documentation, diagrams, flow charts, technical documents, etc.

- Prepare and submit weekly IT reports

- Maintain effective filing / record-keeping of all IT project / works

- Provide IT support and relief to construction team as required

- Any other related or ancillary duty as requested by Management

QUALIFICATIONS:

- Bsc. IT or Computer Science or CompTIA certification or CISCO certified

EXPERIENCE:

- 4-5 years in IT field
- Minimum of 2 years at a senior level in IT
- Minimum of 3 years working with CISCO switches and configurations is required
- Minimum of 3 years working with servers and virtual server platforms is required
- Experience working with fibre cables would be an advantage
- Experience working with Wireless Access Point (WAP) (specifically CISCO Meraki) is an advantage
- Project Management experience would be considered an asset
- CCTV installation and repair experience would be considered an asset
- Knowledge of active directory would be considered an asset

JOB REQUIREMENTS:

- Expected to work in a variety of weather conditions
- Ability to work a flexible schedule including weekends and holidays
- Must be able to lift a minimum of 30lbs

PERSONALITY PROFILE:

- Must exhibit excellent work ethic
- Must be professional at all times
- Must be a team player

Should you be interested in this role please send your CV and covering letter to hr@slycr.com